

# ENTRE/MATIC

## Limited Warranty for Amarr Commercial Sectional Doors General Information

Entrematic warrants to the original purchaser that Entrematic will repair or replace sections or hardware that is defective in material or workmanship pursuant to the terms of this limited warranty for the period from the date of purchase specified in the Limited Warranty Table on the reverse of this form.

**The Amarr Limited Warranty extends to normal usage when the commercial sectional door has been installed and maintained in accordance with manufacturer's instructions.** The warranty period begins at the time of purchase. **Warranty does not apply to any damage or deterioration caused by:** abuse or misuse, failure to provide reasonable and necessary maintenance as defined by manufacturer's maintenance and installation instructions, use of a pressure washer to clean the door, improper installation of garage door or electric garage door opener, improper handling of garage door or electric garage door opener, fire, hail, hurricanes, tornadoes, flood, wind or any other acts of God or nature, normal wear and tear, product misuse, repair, alteration and/or additions to door, any puncture or hole drilled into the door not shown on the Amarr installation instructions and the results of such puncture or hole, failure of paint applied after manufacture and distribution, atmospheric and other local conditions, including, but not limited to: areas subject to fallout or exposure to corrosive chemicals, fumes, salt spray, ash, cement dust, animal waste or foreign substances and areas subject to abrasive cleaners, vandalism, accident, neglect radiation, or water runoff from lead, copper or galvanic metal flashing, or any cause beyond the reasonable control of Entrematic.

To make a claim under this warranty, contact us promptly after discovery and within the applicable warranty period, in writing at the address listed below. Send a complete description and photographs of the issue and proof of purchase. Upon receiving the claim, Entrematic may, at its discretion, send its agents or personnel to inspect the product before repair, repaint, replacement, or refund. Entrematic may also instruct the purchaser to return the specified item(s) to the nearest Amarr facility, shipping prepaid. Response may take up to two weeks from receipt of warranty claim.

### KEEP THIS DOCUMENT FOR YOUR RECORDS – DO NOT REMIT

Amarr Service Center  
3800 Greenway Circle  
Lawrence, KS 66046  
ask.amarr@entrematic.com

Name of Installation Company \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Date of Purchase \_\_\_\_\_

If Entrematic determines the item(s) to be defective within the applicable limited warranty period, Entrematic agrees to repair, repaint, replace or refund, at Entrematic's option, the defective item(s). Any charges for freight, removal, installation, painting or labor shall be the responsibility of the original purchaser. REPAIR, REPAINT, REPLACEMENT OR REFUND OF ORIGINAL PURCHASE PRICE OF SPECIFIED PARTS IS THE SOLE REMEDY OFFERED BY THIS WARRANTY. IN NO EVENT, SHALL AMARR BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES CAUSED BY OR RESULTING FROM DEFECTIVE GARAGE DOOR ITEM(S).

Some states do not allow the exclusion or limitations of incidental or consequential damages or on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or province to province.

ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. TO THE EXTENT THAT ANY IMPLIED WARRANTIES ARE NOT DISCLAIMED, THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS LIMITED WARRANTIES HEREIN.

See Reverse Side for  
More Information

## Amarr Limited Warranty Table

The applicable limited warranty periods from the date of purchase by the original owner are as follows:

COMMERCIAL SECTIONAL DOORS						
	Steel					Aluminum
Door Model	2720 2700	1350	1000	1380	2000 2400 2500	3500 3550
<b>Commercial Paint and Finish Warranty</b>	10 Year	10 Year	10 Year	10 Year	10 Year	5 Year*
<b>Delamination Warranty</b>	10 Year	10 Year	N/A	N/A	N/A	N/A
<b>Windows/Glass</b>	1 Year	1 Year	1 Year	1 Year	1 Year	1 Year
<b>Hardware</b>	1 Year	1 Year	1 Year	1 Year	1 Year	1 Year

\*Custom RAL Powder Coat 1 Year Warranty

## Limited Warranty for Amarr Steel and Aluminum Commercial Doors

### Paint System Limited Warranty

If your Amarr steel or aluminum commercial door sections rust through because of the paint finish cracking or peeling, Entrematic warrants to the original purchaser that Entrematic will repair, repaint, replace or refund the original purchase price, at Entrematic's option, the defective section for the warranty period listed in the Limited Warranty table above. Surface rust, chips or scratches in the paint, which result in cosmetic or surface corrosion, are not covered in this warranty. Painting an Amarr steel or aluminum door voids the Paint System Limited Warranty.

### Section, Parts, Hardware & Springs Limited Warranty

For all Amarr steel and aluminum commercial sectional door models, if any section, part, spring or hardware, excluding perimeter seal, is defective in material or workmanship, Entrematic warrants to the original purchaser that Entrematic will repair, repaint, replace or refund the original purchase price, at Entrematic's option, the defective item for the warranty period listed in the Limited Warranty table above.

If repainting your commercial sectional door, follow the paint manufacturer's instructions for applying paint in relation to temperature, sunlight, number of coats, etc. No warranty of paint compatibility is made or implied. Painting voids the paint finish warranty.

For all Amarr commercial sectional door models, if any section, part or hardware, excluding glass, frames, inserts, and perimeter seal, is defective in material or workmanship, Entrematic will repair or replace it for the warranty period listed in the Limited Warranty table above from the date of purchase to the original purchaser.

For all Amarr steel commercial sectional door models, if any window is defective in material or workmanship, Entrematic will replace or repair the window that is defective for one year from the date of purchase to the original owner. For all Amarr aluminum commercial sectional door models, if any insulated or laminated glass is defective in material or workmanship, Entrematic will replace or repair the window that is defective for 1 year respectively from the date of purchase to the original owner.